



Yorkshire Street. Patient Newsletter.

Dr Andrew Sibson
Dr Hasna Begum
Dr Naomi Hemsley
Dr Naomi Chadwick

Welcome to the new Yorkshire Street newsletter. Many of you may remember that we used to published a quarterly newsletter for our patients to read whilst in the surgery. However a number of years ago this was replaced by a Burnley wide newsletter published by the local Clinical Commissioning Group.

Many of our patients have commented that they miss our practice newsletter therefore we have decided to resume with this useful method of communicating with our patients.

We will be sending an electronic copy of this newsletter to patients who have joined our virtual patient participation group (vPPG). To join, please give your email address to reception to be added to the group.

Please let the surgery have feedback on the newsletter so that we can improve each edition. We have a comments box in the waiting area or you can email 'scripts@nhs.net'.

Opening Times



The Practice is Open
**Monday to Friday - 8:00am
until 6.30pm - Monday
evenings for patients who
work during the day**



SEASONAL FLU CLINICS

We will be commencing our seasonal influenza vaccination towards the end of September this year. Due to increasing postal costs we will not be sending out invites but would ask patients to contact reception in September to make your appointment. The flu vaccine is offered free of charge on the NHS to people who are at risk.

You are eligible to receive a free flu jab if you:

- are 65 years of age or over
- are pregnant
- have certain medical conditions
- are living in a long-stay residential care home or other long-stay care facility
- receive a carer's allowance, or you are the main carer for an elderly or disabled person whose welfare may be at risk if you fall ill
- children over the age of six months with a long-term health condition
- children aged two, three and four on 31 August 2017

We would like our patients to support the surgery and have your flu vaccine here rather than attend any other local flu clinic. We are able to update your records when you attend surgery.

Staff changes

Dr Naomi Hemsley will be returning from maternity leave in November 2017.

Dr Hasna Begum will be going on maternity leave in December 2017 for approximately 9 months.

Dr Adnan Akram is leaving the practice and we wish him well in his new job.

Dr Kathryn Atkinson is joining the practice in November 2017.



Do we have your up-to-date contact details? Many of you change your mobile number yet don't inform us. Please ask our reception staff to update your details.

PATIENT NEWSLETTER

FAILED TO ATTEND

We are still experiencing a high number of patients who failed to attend their appointment. This is very frustrating for both staff & patients as it is wasting valuable time & resources as well as extending the length of time other patients need to wait for an available appointment.

We do offer text reminders & give out appointment cards. We have also imposed a 'penalty' letter, therefore persistent offenders will be sent a letter & those who receive 3 'warning' letters are asked to find an alternative GP.

If you make an appointment you are unable to keep, please remember to let us know in enough time so that we can offer it to someone else.



Want to stop smoking?
Ask for an appointment at our Wednesday tea-time clinic

Patient Participation Group

Since 2012 the practice has had a PPG meeting to discuss developing the practice and feeding back from the patient's perspective. This group has been very successful in assisting the practice to deliver improvements in care. Unfortunately the group membership has depleted to low numbers and therefore it has been agreed to continue the group in a virtual format. Each month members will receive an update on practice developments and be asked for opinions and feedback. They will also receive an electronic version of this newsletter.

If you wish to be included in the group, we do not expect any commitment to comment or feedback however all we ask is for your email and consent to include you in the email group. Please speak to our reception staff.

Contact us

80 Yorkshire Street
BURNLEY
BB11 3BT
www.ourdoctors.co.uk

Tel: 01282 731361
Fax: 01282 731360
Email: scripts@nhs.net
Facebook: /yorkshirestreet



burnleyfc in the
community
Registered Charity No: 1155856

Burnley Football Club Community have these FREE services available at the club:

Mens Healthy Weight Management - courses throughout the year for males who would like to improve their overall state of health and lose weight. Free 12 week programme Mondays 7pm-9pm

Walking Football - The game is a fantastic way to return to the sport and improve general fitness, as it lowers the intensity but still provides a great cardiovascular workout.

There is NO CHARGE to play Walking Football with us and there will be the chance to play in tournaments and leagues for those who want to get competitive! However, if you prefer to play just for fun, you can drop-in to any of the sessions in Burnley or Todmorden.

Extra Time - 50+ Our friendly and welcoming team provide a range of activities to get involved in. Extra Time runs every Wednesday morning from 10-12pm in the Jimmy McIlroy stand at Turf Moor. This programme is free and is aimed at the over 50s of the community.

Dementia Cafe - first wednesday in month 1-3pm

Visit the BFC website <http://www.burnleyfccommunity.org/> for more details of many more exciting projects and courses available.

Or contact :Abby Turner or Sam Wilcock on Burnley 704716

Did you know?

The MMR a safe and effective combined vaccine that protects against three separate illnesses – measles, mumps and rubella (German measles) – in a single injection. The full course of MMR vaccination requires two doses.

Measles, mumps and rubella are highly infectious conditions that can have serious, and potentially fatal, complications, including meningitis, swelling of the brain (encephalitis) and deafness. It's estimated around 1 in every 5,000 people with measles will die as a result of the infection.

The MMR vaccine is given on the NHS as a single injection to babies & then to preschoolers as part of their routine vaccination schedule.

Some older children & adolescents have missed this vital immunisation.

Please ensure your child is protected from these diseases. Contact the surgery today.

